GUINNESS RATE YOUR PINT FAQ

1. Why can't I find a nearby outlet?
"Cant find the outlet nearest to you?"
DM us on FB or IG to let us know!

2. Why didn't I receive my 6-digit OTP?
This campaign is only available to users in Malaysia.

3. Can I rate my Guinness pint more than once at the same outlet?
No. Each outlet can only be rated once per user.

4. How long are my vouchers valid for? Do they expire?
All vouchers are valid until 31 August 2026.

5. Can I take the Perfect Tilt Challenge more than once?
Yes, you may take the Perfect Tilt Challenge more than once. However, the free Guinness glass is only granted once per user.

6. What rewards can I earn from rating my pint and how do I unlock them?

- **Pint Executive** – Rate 3 outlets and receive 2 free pints
- **Pint Manager** – Rate 5 outlets and receive 3 free pints
- **Chief Pint Officer** – Rate 10 outlets and receive 5 free pints

The "earn Free Guinness campaign" has ended as of 31 July 2026.Keep rating your Guinness and look out for exciting new rewards coming soon.

7. Can I be a Chief Pint Officer more than once?
Unfortunately, you can only be a Chief Pint Officer for the duration of the campaign period and the reward tiers can be activated and redeemed once.

8. How do I redeem my free Guinness glass?
Present your voucher at any participating outlet to redeem your free Guinness.

9. Do I need to make a purchase in the outlet before I can redeem my voucher?
No, you may just present your voucher to the outlet staff.

10. Can I transfer my voucher to someone else?
No, vouchers are tied to your account and phone number which are non-transferable.

11. Why is the game not loading or working properly?
Ensure you have a stable internet connection and are using the latest version of your browser. If the problem still persists, please do reach out to us via FB or IG to let us know!

12. Is there a limit to how many outlets I can rate?
There is no limit to how many different outlets you can rate, but each outlet can only be rated once.